Phone calls

Dialog 3.7 about Bill

1. Good afternoon, Northwest Electricity, how may I help you?
2. Good afternoon, my name is Mr. Tips, I have a problem with electricity in my flat. Lamps sometimes turn off themselves.
3. I’ve be happy to help you with that Mr. Tips. Can I have your account number?
4. Mmm.. Sorry, I can’t find my number. There isn’t light in my flat.
5. It’s no problem, I’ll just look your name up in our database.
6. Ok, account number signs on Viktor Tips. V-I-K-T-O-R T-I-P-S.
7. Could you give me your address as well?
8. Korduplya street, 12/10. May you check and find my number fast?
9. Yes, I have your account up on my computer. How may I help you?
10. Please, check how much electricity I used last two months.
11. Yes, I see that it is higher than last year. Do you use more electricity?
12. I can’t be sure I live not alone. But it is so much. I think whether my counter counts incorrect or there are some errors in my account.
13. OK, I’ll tell you what I can do. I’ll mark this and have a supervisor take a look at the account.
14. Ok, I will grateful to you if it be fast.
15. We should have an answer from you by the end of the week. I’ll give you an inquiry number.
16. What is it?
17. It’s 3471.
18. Please check it, is it 3-4-7-1?
19. Yes, that’s correct.
20. Ok, bye.

Dialog - ABC

1. Good morning, ABC Company, how may I help you?
2. Hello, this is Bill Thomas. May I speak with Ms. Tanaka, please?
3. I’m sorry, she is out of the office right now. May I take a message?
4. Yes please. This is Anthony Thomas.
5. And how can he reach you, Mr. Thomas?
6. At 438-3498
7. Was that 438-3498 correct?
8. Yes, that’s right.
9. And may I tell him what this in regards to?
10. Well, it a rather personal matter.
11. Okay. I will give him the message as soon as he returns.

Cell phone description

I would like to describe cell phone IPhone 5s. I like this device and I am going to buy it in future. This mobile phone has a good reputation and fast data processing.

It physical parameters are: dimensions – height – 123.8 mm, width – 58.6 mm, depth – 7.6 mm, weight – 112 grams. It has built into A7 64-bit architecture and moving M7 coprocessor for treatment of movement in space. Display - 4-inch diagonal widescreen touch display with the resolution 1136 – by – 640 pixels. Displays type – Retina, I don’t know what is this but I know that is good. Camera is very good in this IPhone, it can to do 8 MP photo and record video in 1080 HD resolutions with frame rate 30 fps. It has improved video stabilization also. With as camera cell phone supports real-time video calling. I like model with 64 GB capacity, because you can’t input any memory cards to iPhone. Only two colors of phone you can choose – either black or white, but you can buy any color cover. This phone supports many cellular and wireless standards, such as GSM, UMTS, HSPA, DC-HSDPA, EDGE, LTE, CDMA. Wi-Fi 802.11n 2.4GHz / 5 GHz and even Bluetooth 4.0 technology. This smartphone can be compass or navigator if you turned on GPS system. It supports two main navigators’ standards – Assisted GPS and GLONASS. One of the main features is touch ID fingerprint. Also useful function is searching your phone via the Internet with iCloud app in your computer or other Internet support’s devices. You can block your device on distance with this function and a burglar would be shocked. IPhone has a few external buttons – On/Off (sleep/wake), Ring/Silent, Volume up/down. I don’t like that phones battery built-in to the casing but the battery life is long. Talk time – up to 8 hours on 3G. Internet use - up to 10 hours on Wi-Fi and more than 10 hours video playback and up to 40 hours audio playback.

IPhone 5s has many built-in sensors, such as three-axis gyro, accelerometer, proximity, ambient light sensor. It supports many languages, dictionaries and keyboards including Ukrainian. It also meets many requirements of standards all over the world. His operation system is OS X v10.6.8 or later. You can install many different free apps from Apple store and there are many pay program.

This is a high status, comfortable and high speed data processing smartphone, I would be happy if I can buy it soon.)